

Equip./Reference : 582 / S10 2012 FRD FORD F550  
 Engine size : 6.8 L  
 Department : 070-200 STREET  
 VIN : 1FDUF5HY4CEC69094  
 Number of jobs : 1  
 Priority : 4  
 Equipment warranty : 0/00/00  
 Engine : 0/00/00  
 Transmission : 0/00/00  
 Current meter : 39404  
 License tag number : M190553

Job order status:  
 \* O P E N \*  
 Opened by : JAMES E THOMAS  
 Date/Time scheduled : 0/00/00  
 Date/Time removed : 0/00/00  
 Returned :  
 Est. Service Time :  
 Meter reading : 41892 MI  
 43500

J O B I N F O

Job #	Work class/Reason for WK System/Position/Problem	Sys/Act	Time waiting Parts Labor	Assigned employee
1	NON-SCHEDULED /OPERATOR REQUEST 1700 ** ENGINE ENGINE DIED	OPEN	: : : :	0

P A R T S

Job #	Qty.	Part number	Description
1	202	30-20	Entered

L A B O R

Job #	Date	Start	End	OT Hrs	A/T	Description	Employee
1	2/26/18	:	:		4	Trouble Shoot Engine Miss	MB
						New Engine	

C O M M E R C I A L R E P A I R S

Job #	Date	Vendor name/Work description	Qty.	Amount

Went to Maclean County Asphalt. Found truck Had Engine Miss but no DTC. Brought back to shop and found that 3 spark plugs have been hit. Replaced spark plugs and started. Engine miss still there. Removed plugs and found them bent again. Inspected Top of Distors and found signs of Damage et Ed Know what i found and talked to Hellen Ford. Made decision there was no more trouble shooting that I could do and Engine needed Replaced.

Done



**HELLER FORD SALES, INC.**  
 700 West Main  
 El Paso, IL 61738  
 From Bloomington 829-1821  
 (309) 527-6050 or (800) 528-6364  
 Fax (309) 527-6055  
 www.hellerstores.com

S10

**SERVICE DEPARTMENT HOURS**  
 7:00 a.m. to 5:30 p.m.  
 Monday - Friday  
 8:00 a.m. to 4:00 p.m. - Saturday  
**QUICK LUBE HOURS**  
 7:00 a.m. to 6:00 p.m. M-F  
 8:00 a.m. to 4:00 p.m. Friday

R/O Open Date	R/O Number
3/20/18	378164/1
R/O Close Date	Status
3/29/18	Final
Mileage In	Mileage Out
41355	41356
Service Advisor / Tag #	
Billie Joe Nuss/*W*	

TOWN OF NORMAL 11 UPTOWN CIRCLE NORMAL, IL 61761			Work Phone	Vehicle Identification Number	
			309-454-2444	1FDUF5HY4CEC69094	
			Home Phone	Delivery Date	In-Service Date
			309-454-2444		
Year	Make	Model	Body	Color	License Number
2012	FORD	SUPER DUTY F-	4WD REG CAB 141"		

DESCRIPTION OF SERVICE AND PARTS	AMOUNT
Email: 309/454/9736 OR 309/454/9516 AR#: 55703	
#1 - Customer Reports:	
REPLACE ENGINE	
Tech: Steve Duncan (864)	3105.00
Installed 8C3Z 6006 D :SERVICE ENGINE ASY	1@7290.00 7290.00
Installed W701700 :ROCK SPRING	20@1.94 38.80
Installed W520514 S440 :NUT - ADJUSTING SCREW	4@4.99 19.96
Installed W707753 S900 :STUD	4@13.73 54.92
Installed 7C3Z 9430 E :MANIFOLD ASY - EXHAUST	1@666.72 666.72
Installed 7C3Z 9430 E :MANIFOLD ASY - EXHAUST	1@666.56 666.56
Installed MS96687 :INTAKE MANIFOLD GASKET SET	1@30.73 30.73
Installed MS966791 :EXH MANIFOLD GASKET KIT	1@30.04 30.04
PO 6138126	
Installed CLAMP :HOSE CLAMP	1@3.59 3.59
Installed HC3Z 9424 A :MANIFOLD ASY - INLET HC	1@369.96 369.96
Installed 7C2Z 9229 A :KIT - "O" RING	1@17.26 17.26
Installed WTERM :WATER TERMINAL	1@2.39 2.39
Installed TIE :TIE STRAP	6@.90 5.40
Installed VC 3DIL B :ANTI-FREEZE	6@11.99 71.94
REPLACED ENGINE PER CUST REQUEST, ALSO REPLACED BOTH EXHAUST MANIFOLDS DUE TO CRACKS, ALSO REPLACED INTAKE MANIFOLD DUE TO DEBRIS FROM OLD ENGINE	
Sub Total: 12373.27	
TERMS: STRICTLY CASH UNLESS ARRANGEMENTS ARE MADE. I hereby authorize the repair work hereinafter to be done along with the necessary material and agree that you are not responsible for loss or damage to vehicle or articles left in the vehicle in case of fire, theft, or any other cause beyond your control or for any delays caused by one or more of the following: parts shipments by the supplier or transporter. I hereby grant you the right to use the vehicle to operate the vehicle herein described on streets, highways or a law for the purpose of testing and/or inspection. An express mechanic's lien is hereby acknowledged on above vehicle to secure the amount of repairs thereto."	
DISCLAIMER OF WARRANTIES. Any warranties on the products sold hereby are those made by the manufacturer. The seller hereby expressly disclaims all warranties either express or implied, including any implied warranty of merchantability or fitness for a particular purpose, and the seller neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of said products. Any limitation contained herein does not apply where prohibited by law.	
LIMITED EXPRESS WARRANTY. Labor and parts are warranty for 90 days or 4,000 miles, whichever occurs first. The dealer hereby limits any implied warranties of merchantability and fitness to the same period.	
COLLECTION POLICY: I agree that in the event collection efforts should become necessary to pay all reasonable cost of collection up to 40% plus reasonable attorney fees and collection costs.	
<b>The employees of Heller Ford thank you for your business.</b>	
NO RETURN ON ELECTRICAL OR SAFETY EQUIPMENT	
LABOR	3105.00
PARTS	9268.27
DEDUCTIBLE	.00
SUBLET	.00
SHOP SUPPLIES	19.93
HAZARDOUS MATERIALS	.00
SALES TAX OR TAX I.D.   XXXXFILE	.00
SPECIAL ORDER DEPOSIT	.00
DISCOUNTS	.00
TOTAL DUE	12393.20
A/R: 55703 TOWN OF NORMAL	12393.20

## Ed Thomas

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**From:** Ed Thomas  
**Sent:** Thursday, March 01, 2018 10:50  
**To:** 'ryangarrett@hellerstores.com'  
**Subject:** RE: S10 engine

Thanks, I will let you know what we decide to do.

*Ed Thomas*

Fleet Maintenance Supervisor  
1301 Warriner St.  
Normal, IL. 61761  
Ph: (309) 454-9736  
Fax: (309) 454-9636

---

**From:** ryangarrett@hellerstores.com [mailto:ryangarrett@hellerstores.com]  
**Sent:** Thursday, March 01, 2018 10:21 AM  
**To:** Ed Thomas <jethomas@normal.org>  
**Subject:** RE: S10 engine

Ed,

Good Morning! I just wanted to touch base with you about the cost of the motor and labor.

Motor Cost- 7290

Oil, Filter, & Anti-Freeze – 63.29

Labor- \$2415.00

This includes everything we know of upfront there might be a couple seals and gaskets to transfer things from one motor to the other. Also the motor will come with 3yr/unlimited mileage.

Hope you have a great Thursday!

***Ryan P. Garrett***  
***Heller Ford Sales***  
***Service Manager***  
***309-527-6050 (O)***  
***815-990-6775 (C)***  
***ryangarrett@hellerstores.com***

---

**From:** Ed Thomas [<mailto:jethomas@normal.org>]

**Sent:** Wednesday, February 28, 2018 9:02 AM

**To:** [ryangarrett@hellerstores.com](mailto:ryangarrett@hellerstores.com)

**Subject:** S10 engine

Ryan,

Here is the VIN for the for the engine estimate for our unit S10 1FDUF5HY4CEC69094.

*Ed Thomas*

Fleet Maintenance Supervisor

1301 Warriner St.

Normal, IL. 61761

Ph: (309) 454-9736

Fax: (309) 454-9636

#### **Disclaimer**

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Equip./Reference . . . : 582 / S10 2012 FRD FORD F550  
 Engine size . . . . . : 6.8 L  
 Department . . . . . : 070-200 STREET  
 VIN . . . . . : 1FDUF5HY4CEC69094  
 Number of jobs . . . . . : 2  
 Priority . . . . . : 4  
 Equipment warranty . . . : 0/00/00  
 Engine . . . . . : 0/00/00  
 Transmission . . . . . : 0/00/00  
 Current meter . . . . . : 37336  
 License tag number . . . : M190553

Job order status:  
 \* O P E N \*  
 Opened by : MATT BODE  
 Date/Time scheduled : 0/00/00  
 Date/Time removed : 0/00/00  
 Returned . . . . . :  
 Est. Service Time : :  
 Meter reading : 43500 39404 MI

J O B I N F O

Job #	Work class/Reason for WK System/Position/Problem	Sys/Act	Time waiting Parts Labor	Assigned employee
1	SCHEDULED /SCHEDULED MAINTENAN 9001 PMA	OPEN	: : : : : :	0
2	NON-SCHEDULED /OPERATOR REQUEST 1700 ** ENGINE CHECK ENGINE LIGHT IS ON AND RUNS ROUGH	OPEN	: : : : : :	0

P A R T S

Job #	Qty.	Part number	Description
	7	Oil	
	1	85372	
	2	O2 sensor	
	1	10 7	

L A B O R

Job #	Date	Start	End	OT Hrs	A/T	Description	Employee
				1.5		Service check codes - O2 sensors	DO
				4.0		Evap - Mis-fires Replace O2 sensors clean throttle body Repair vacuum leaks	

C O M M E R C I A L R E P A I R S

Job #	Date	Vendor name/Work description	Qty.	Amount

P0446

DOVE

Equip./Reference . . . : 582 / S10 2012 FRD FORD F550  
 Engine size . . . . . : 6.8 L  
 Department . . . . . : 070-200 STREET  
 VIN . . . . . : 1FDUF5HY4CEC69094  
 Number of jobs . . . . . : 1  
 Priority . . . . . : 4  
 Equipment warranty . . . : 0/00/00  
 Engine . . . . . : 0/00/00  
 Transmission . . . . . : 0/00/00  
 Current meter . . . . . : 36190  
 License tag number . . . : M190553

Job order status:  
 \* O P E N \*  
 Opened by : JAMES E THOMAS  
 Date/Time scheduled : 0/00/00  
 Date/Time removed : 0/00/00  
 Returned . . . . . : \_\_\_\_\_ :  
 Est. Service Time . . : \_\_\_\_\_ :  
 Meter reading . . . . . : 37336 MI  
39839

J O B I N F O

Job #	Work class/Reason for WK System/Position/Problem	Sys/Act	Time waiting Parts Labor	Assigned employee
1	NON-SCHEDULED /OPERATOR REQUEST 2200 ** TRANSMISSION REPAIR TRANSMISSION LEAK	OPEN	: : :	0

P A R T S

Job #	Qty.	Part number	Description

L A B O R

Job #	Date	Start	End	OT Hrs	A/T	Description	Employee
1	8/23/17				4.0	Replaced tranny Cooler lines	SD

C O M M E R C I A L R E P A I R S

Job #	Date	Vendor name/Work description	Qty.	Amount

*Done*

Equip./Reference . . . : 582 / S10 2012 FRD FORD F550  
 Engine size . . . . . : 6.8 L  
 Department . . . . . : 070-200 STREET  
 VIN . . . . . : 1FDUF5HY4CEC69094  
 Number of jobs . . . . : 1  
 Priority . . . . . : 4  
 Equipment warranty . . : 0/00/00  
 Engine . . . . . : 0/00/00  
 Transmission . . . . . : 0/00/00  
 Current meter . . . . . : 35839  
 License tag number . . : M190553

Job order status:  
 \* O P E N \*  
 Opened by : JAMES E THOMAS  
 Date/Time scheduled : 0/00/00  
 Date/Time removed . : 0/00/00  
 Returned . . . . . : \_\_\_\_\_  
 Est. Service Time . : \_\_\_\_\_  
 Meter reading : 36190 MI

39840

J O B I N F O

Job #	Work class/Reason for WK System/Position/Problem	Sys/Act	Time waiting Parts Labor	Assigned employee
1	NON-SCHEDULED /OPERATOR REQUEST 1000 ** AXLE/SUSPENSION, FRONT CHECK U-JOINTS AND FOR SQUEEK IN FRONT END	_____ OPEN	____ : ____ : ____	0

P A R T S

Job #	Qty.	Part number	Description

L A B O R

Job #	Date	Start	End	OT Hrs	A/T	Description	Employee

*check u-joints  
and front susp.  
Grease - Rear End*

*DO*

*1.5*

C O M M E R C I A L R E P A I R S

Job #	Date	Vendor name/Work description	Qty.	Amount

*DOAC*

Equip./Reference . . . : 582 / S10 2012 FRD FORD F550  
 Engine size . . . . . : 6.8 L  
 Department . . . . . : 070-200 STREET  
 VIN . . . . . : 1FDUF5HY4CEC69094  
 Number of jobs . . . . . : 1  
 Priority . . . . . : 4  
 Equipment warranty . . . : 0/00/00  
 Engine . . . . . : 0/00/00  
 Transmission . . . . . : 0/00/00  
 Current meter . . . . . : 34560  
 License tag number . . . : M190553

Job order status:  
 \* O P E N \*  
 Opened by : JAMES E THOMAS  
 Date/Time scheduled : 0/00/00  
 Date/Time removed : 0/00/00  
 Returned :  
 Est. Service Time :  
 Meter reading . . . . . : 35839 MI  
39839

J O B I N F O

Job #	Work class/Reason for WK System/Position/Problem	Sys/Act	Time waiting Parts Labor	Assigned employee
1	SCHEDULED /SCHEDULED MAINTENAN 1000 ** AXLE/SUSPENSION, FRONT POWER STEERING NOISE AND SQUEEING NOISE IN FRONT END WHEN TURNING	OPEN	: : : : : : : :	0

P A R T S

Job #	Qty.	Part number	Description
1	1	YS253	Pulley
	1	R85372	
	2	5/20	

L A B O R

Job #	Date	Start	End	OT Hrs	A/T	Description	Employee
1	5/22/17				3.0	Services @ Greased Replaced Idler Pulley @ Hyd. BELT	SD

C O M M E R C I A L R E P A I R S

Job #	Date	Vendor name/Work description	Qty.	Amount

*Done*



Equip./Reference . . . : 582 / S10 2012 FRD FORD F550  
 Engine size . . . . . : 6.8 L  
 Department . . . . . : 070-200 STREET  
 VIN . . . . . : 1FDUF5HY4CEC69094  
 Number of jobs . . . . . : 1  
 Priority . . . . . : 4  
 Equipment warranty . . : 0/00/00  
 Engine . . . . . : 0/00/00  
 Transmission . . . . . : 0/00/00  
 Current meter . . . . . : 31121  
 License tag number . . : M190553

Job order status:  
 \* O P E N \*  
 Opened by : JAMES E THOMAS  
 Date/Time scheduled : 0/00/00  
 Date/Time removed . : 0/00/00  
 Returned . . . . . :  
 Est. Service Time . . :  
 Meter reading . . . . : 32065 MI

36000

J O B I N F O

Job #	Work class/Reason for WK System/Position/Problem	Sys/Act	Time waiting Parts Labor	Assigned employee
1	SCHEDULED /SCHEDULED MAINTENAN 9001 PMA PMA SYSTEM CODE 9001 PMA	OPEN	: : : : : : : :	0

P A R T S

Job #	Qty.	Part number	Description
1	8	6/0	oil
1	1	885372	FILTER

L A B O R

Job #	Date	Start	End	OT Hrs	A/T	Description	Employee
						Service	J.E.
				2.5		Repair marker	
				1.5		lights	

C O M M E R C I A L R E P A I R S

Job #	Date	Vendor name/Work description	Qty.	Amount
				\$
				\$
				\$

Dome

## Preventive Maintenance Checklist

Vehicle Number S-10 Mileage 32065 Next Due 36000

Mechanic Name: DO Date 10/31/2016

Tasks to be performed	Inspected okay	Repaired & Adjusted	Greased & Lubed	Comments
change engine oil and filter		✓		
change fuel filter (diesel)				
check air filter		✓		
check cab air filter				
change spark plugs at 100,000				
check engine cooling system	✓	✓		
check all belts and tensioners	✓	✓		
inspect water pump	✓			
check complete exhaust system	✓			
check engine for leaks	✓			
check coolant level	✓			
check brake fluid level	✓			
check p/s fluid level	✓			
check w/w fluid level	✓			
check tranny fluid level	✓			
check rear end fluid level	✓			
check hvac system	✓			
check steering play				
check p/s hoses	✓			
check steering components	✓			
check tie rod ends	✓			
grease suspension	✓			
check front springs	✓			
check front shocks	✓			
check ball joints	✓			
check rear springs	✓			
check rear shocks	✓			
check tranny mounts				
check and grease u-joints	✓			
check carrier bearing	✓			
check and grease slip joint				

# Preventive Maintenance Checklist

	Inspected okay	Repaired & Adjusted	Greased & Lubed	Comments
check wheels and axle seals	—			
check for brake fluid leaks	—			
check and record brake lining	—			
check rotors and drums	—			
check brake adjustment				
check parking brake operation				
check seat and seat belts	—			
inspect mirrors	—			
check wiper blades	—			
inspect w/w nozzels	—			
inspect fuel tank mounts	—			
inspect fuel tank for leaks	—			
check tire condition	—			
check and record tire pressure	—			
check mud flaps	—			
check lights & back up alarm	—			
install pm sticker	—			

	Inspected	Comments
Wear Pattern		
Tire Pressure	PSI=	100
Tire Depth <u>14</u> /32		

	Inspected	Comments
Wear Pattern		
Tire Pressure	PSI=	100
Tire Depth <u>13</u> /32		

	Inspected	Comments
Wear Pattern		
Tire Pressure	PSI=	100
Tire Depth <u>5</u> /32		

	Inspected	Comments
Wear Pattern		
Tire Pressure	PSI=	100
Tire Depth <u>5</u> /32		

Wear Pattern		
Tire Pressure	PSI=	100
Tire Depth <u>5</u> /32		

Wear Pattern		
Tire Pressure	PSI=	100
Tire Depth <u>5</u> /32		

Equip./Reference . . . : 582 / S10 2012 FRD FORD F550  
 Engine size . . . . . : 6.8 L  
 Department . . . . . : 070-200 STREET  
 VIN . . . . . : 1FDUF5HY4CEC69094  
 Number of jobs . . . . . : 1  
 Priority . . . . . : 4  
 Equipment warranty . . : 0/00/00  
 Engine . . . . . : 0/00/00  
 Transmission . . . . . : 0/00/00  
 Current meter . . . . . : 30172  
 License tag number . . : M190553

Job order status:  
 \* O P E N \*  
 Opened by : MATT BODE  
 Date/Time scheduled : 0/00/00  
 Date/Time removed . : 0/00/00  
 Returned . . . . . :  
 Est. Service Time . . :  
 Meter reading . . . . : 30,301 MI  
31,900

J O B I N F O

Job #	Work class/Reason for WK System/Position/Problem	Sys/Act	Time waiting Parts Labor	Assigned employee
1	NON-SCHEDULED /OPERATOR REQUEST 1300 ** BRAKE SYSTEM BRAKES GRINDING	OPEN	__ : __ __ : __	0

P A R T S

Job #	Qty.	Part number	Description
1		(CQ)	F&R Pads & Rotors
1			Rear Grease Seals
		(Ford)	Trans Pan & Gasket
1	9 qts	Trans Fluid	

L A B O R

Job #	Date	Start	End	OT Hrs	A/T	Description	Employee
1	8/11/16				12.0	Replaced All Pads & Rotors / Trans Pan / Welded nuts to Rusty & Broken Pan Bolts <del>to</del> To Remove	JW

C O M M E R C I A L R E P A I R S

Job #	Date	Vendor name/Work description	Qty.	Amount

Done

Equip./Reference . . . : 582 / S10 2012 FRD FORD F550  
 Engine size . . . . . : 6.8 L  
 Department . . . . . : 070-200 STREET  
 VIN . . . . . : 1FDUF5HY4CEC69094  
 Number of jobs . . . . . : 1  
 Priority . . . . . : 4  
 Equipment warranty . . . : 0/00/00  
 Engine . . . . . : 0/00/00  
 Transmission . . . . . : 0/00/00  
 Current meter . . . . . : 27890  
 License tag number . . : M190553

Job order status:  
 \* O P E N \*  
 Opened by : MATT BODE  
 Date/Time scheduled : 0/00/00  
 Date/Time removed . : 0/00/00  
 Returned . . . . . :  
 Est. Service Time . :  
 Meter reading . . . . : 30,172 MI  
31,900

J O B I N F O

Job #	Work class/Reason for WK System/Position/Problem	Sys/Act	Time waiting Parts Labor	Assigned employee
1	NON-SCHEDULED /OPERATOR REQUEST 1601 BATTERY HAD TO JUMP START TWO DAYS IN A ROW	OPEN	: : : : : :	0

P A R T S

Job #	Qty.	Part number	Description
1	1	65 Fleet	Batt

L A B O R

Job #	Date	Start	End	OT Hrs	A/T	Description	Employee
1	8/5	:	:		0.5	Batt	JW
		:	:				
		:	:				
		:	:				
		:	:				
		:	:				
		:	:				
		:	:				
		:	:				
		:	:				

C O M M E R C I A L R E P A I R S

Job #	Date	Vendor name/Work description	Qty.	Amount
				\$
				\$
				\$
				\$

Done

Equip./Reference . . . : 582 / S10 2012 FRD FORD F550  
 Engine size . . . . . : 6.8 L  
 Department . . . . . : 070-200 STREET  
 VIN . . . . . : 1FDUF5HY4CEC69094  
 Number of jobs . . . . . : 1  
 Priority . . . . . : 4  
 Equipment warranty . . . : 0/00/00  
 Engine . . . . . : 0/00/00  
 Transmission . . . . . : 0/00/00  
 Current meter . . . . . : 25763  
 License tag number . . . : M190553

Job order status:  
 \* O P E N \*  
 Opened by : JAMES E THOMAS  
 Date/Time scheduled : 0/00/00  
 Date/Time removed . : 0/00/00  
 Returned . . . . . :  
 Est. Service Time . . . :  
 Meter reading . . . . . : 27890 MI  
 31,900

J O B I N F O

Job #	Work class/Reason for WK System/Position/Problem	Sys/Act	Time waiting Parts Labor	Assigned employee
1	SCHEDULED /SCHEDULED MAINTENAN 9001 PMA	OPEN	_: _: _:	0
	PMA SYSTEM CODE 9001 PMA			

2 ~~Hard to Start~~

Job #	Qty.	Part number	Description
1	17?		G/O
1	1	R85372	Filter
	1	697112	B.U. Alarm
	1	(Ford)	Fuel Pump

L A B O R

Job #	Date	Start	End	OT Hrs	A/T	Description	Employee
1	3/14				1.5	Serviced	JW
					1.0	Belt Alarm Fuel Pump	

C O M M E R C I A L R E P A I R S

Job #	Date	Vendor name/Work description	Qty.	Amount
				\$
				\$
				\$

Done

Equip./Reference . . . : 582 / S10 2012 FRD FORD F550  
 Engine size . . . . . : 6.8 L  
 Department . . . . . : 070-200 STREET  
 VIN . . . . . : 1FDUF5HY4CEC69094  
 Number of jobs . . . . . : 1  
 Priority . . . . . : 4  
 Equipment warranty . . : 0/00/00  
 Engine . . . . . : 0/00/00  
 Transmission . . . . . : 0/00/00  
 Current meter . . . . . : 25680  
 License tag number . . : M190553

Job order status:  
 \* O P E N \*  
 Opened by : JAMES E THOMAS  
 Date/Time scheduled : 0/00/00  
 Date/Time removed : 0/00/00  
 Returned : \_\_\_\_\_ :  
 Est. Service Time : \_\_\_\_\_ :  
 Meter reading : 25763 MI  
26650

J O B I N F O

Job #	Work class/Reason for WK System/Position/Problem	Sys/Act	Time waiting Parts Labor	Assigned employee
1	NON-SCHEDULED /OPERATOR REQUEST 1600 ** ELECTRICAL & LIGHTS REPAIR STROBE LIGHTS	OPEN	____:____:____	0

P A R T S

Job #	Qty.	Part number	Description

L A B O R

Job #	Date	Start	End	OT Hrs	A/T	Description	Employee
					2.0	Repair start in stroke light wiring	DO
					2.5	Repair ground for tail lights	

C O M M E R C I A L R E P A I R S

Job #	Date	Vendor name/Work description	Qty.	Amount

*DO*

Equip./Reference . . . : 582 / S10 2012 FRD FORD F550  
 Engine size . . . . . : 6.8 L  
 Department . . . . . : 070-200 STREET  
 VIN . . . . . : 1FDUF5HY4CEC69094  
 Number of jobs . . . . . : 1  
 Priority . . . . . : 4  
 Equipment warranty . . . : 0/00/00  
 Engine . . . . . : 0/00/00  
 Transmission . . . . . : 0/00/00  
 Current meter . . . . . : 22647  
 License tag number . . . : M190553

Job order status:  
 \* O P E N \*  
 Opened by : JAMES E THOMAS  
 Date/Time scheduled : 0/00/00  
 Date/Time removed . : 0/00/00  
 Returned . . . . . :  
 Est. Service Time . . :  
 Meter reading . . . . . : 25681 MI  
 25650

J O B I N F O

Job #	Work class/Reason for WK System/Position/Problem	Sys/Act	Time waiting Parts Labor	Assigned employee
1	NON-SCHEDULED /OPERATOR REQUEST 1600 ** ELECTRICAL & LIGHTS REPAIR TURN SIGNALS	OPEN	: : : : : :	0

P A R T S

Job #	Qty.	Part number	Description

L A B O R

Job #	Date	Start	End	OT Hrs	A/T	Description	Employee
1	12/14/15	:	:	:	2.0	Replaces turn Signal Switch 30 Amp Fuse for Strobes	SD

C O M M E R C I A L R E P A I R S

Job #	Date	Vendor name/Work description	Qty.	Amount
				\$
				\$
				\$

*Deal*



Equip./Reference . . . : 582 / S10 2012 FRD FORD F550  
 Engine size . . . . . : 6.8 L  
 Department . . . . . : 070-200 STREET  
 VIN . . . . . : 1FDUF5HY4CEC69094  
 Number of jobs . . . . : 1  
 Priority . . . . . : 4  
 Equipment warranty . . : 0/00/00  
 Engine . . . . . : 0/00/00  
 Transmission . . . . . : 0/00/00  
 Current meter . . . . . : 18039  
 License tag number . . : M190553

Job order status:  
 \* O P E N \*  
 Opened by : JAMES E THOMAS  
 Date/Time scheduled : 0/00/00  
 Date/Time removed : 0/00/00  
 Returned . . . . . :  
 Est. Service Time . . :  
 Meter reading . . . . : 22647 MI

J O B I N F O

Job #	Work class/Reason for WK System/Position/Problem	Sys/Act	Time waiting Parts Labor	Assigned employee
1	SCHEDULED /SCHEDULED MAINTENAN 9001 PMA PMA SYSTEM CODE 9001 PMA	OPEN	: : : : : :	0

P A R T S

Job #	Qty.	Part number	Description
1	7	6/0	o.l
1	1	R85372	FILTER
1	1	FA-1883	Air Filter
1	2	30-22	

L A B O R

Job #	Date	Start	End	OT Hrs	A/T	Description	Employee
1	8/19/15				2.5	Service	MAB
						R+R Left Steer Tire	
						R+R Right Out Drive Tire	

C O M M E R C I A L R E P A I R S

Job #	Date	Vendor name/Work description	Qty.	Amount

*Done*

Equip./Reference . . . : 582 / S10 2012 FRD FORD F550  
 Engine size . . . . . : 6.8 L  
 Department . . . . . : 070-200 STREET  
 VIN . . . . . : 1FDUF5HY4CEC69094  
 Number of jobs . . . . . : 1  
 Priority . . . . . : 4  
 Equipment warranty . . : 0/00/00  
 Engine . . . . . : 0/00/00  
 Transmission . . . . . : 0/00/00  
 Current meter . . . . . : 9120  
 License tag number . . : M190553

Job order status:

\* O P E N \*  
 JAMES E THOMAS

Opened by : JAMES E THOMAS  
 Date/Time scheduled : 0/00/00  
 Date/Time removed : 0/00/00  
 Returned :  
 Est. Service Time :  
 Meter reading . . . : 18039 MI  
 22000

J O B I N F O

Job #	Work class/Reason for WK System/Position/Problem	Sys/Act	Time waiting Parts Labor	Assigned employee
1	SCHEDULED /SCHEDULED MAINTENAN 9001 PMA PMA SYSTEM CODE 9001 PMA	OPEN	: : : :	0

P A R T S

Job #	Qty.	Part number	Description
1	7	G/O	oil
1	1	R85372	FILTER

L A B O R

Job #	Date	Start	End	OT Hrs	A/T	Description	Employee
1	1/5/15				2.5	Serviced	SD

C O M M E R C I A L R E P A I R S

Job #	Date	Vendor name/Work description	Qty.	Amount

Done

Equip./Reference . . . : 582 / S10 2012 FRD FORD F550  
 Engine size . . . . . : 6.8 L  
 Department . . . . . : 070-200 STREET  
 VIN . . . . . : 1FDUF5HY4CEC69094  
 Number of jobs . . . . : 1  
 Priority . . . . . : 4  
 Equipment warranty . . : 0/00/00  
 Engine . . . . . : 0/00/00  
 Transmission . . . . . : 0/00/00  
 Current meter . . . . . : 9120  
 License tag number . . : M190553

Job order status:  
 \* O P E N \*  
 Opened by : JAMES E THOMAS  
 Date/Time scheduled : 0/00/00  
 Date/Time removed . : 0/00/00  
 Returned . . . . . :  
 Est. Service Time . . :  
 Meter reading . . . . : 13,043 MI

J O B I N F O				
Job #	Work class/Reason for WK System/Position/Problem	Sys/Act	Time waiting Parts Labor	Assigned employee
1	NON-SCHEDULED /OPERATOR REQUEST 2400 ** BODY & FRAME FRAME REPAIR	OPEN	: : : :	0

P A R T S			
Job #	Qty.	Part number	Description
		<i>AT KOENIG 4/7/14</i>	

L A B O R							
Job #	Date	Start	End	OT Hrs	A/T	Description	Employee
<i>1</i>	<i>4/10/14</i>					<i>Frame repaired</i>	

C O M M E R C I A L R E P A I R S				
Job #	Date	Vendor name/Work description	Qty.	Amount
				\$
				\$
				\$

*Done*

SALES, PARTS AND SERVICE FOR ALL TYPES OF  
 TRUCK BODIES, HOISTS,  
 SNOW REMOVAL EQUIPMENT,  
 TOOL BOXES, HYDRAULICS, CRANES,  
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 West Peoria, Illinois 61604  
 309-673-7435 / 800-767-7406

LIFT GATES, ROAD DRAGS,  
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 TOWING PACKAGES, CYLINDER REPAIR

**INVOICE**

DATE: 05/07/14  
 INV #: JR34330

\$10

**BILL TO:**

5518  
 TOWN OF NORMAL  
 1301 WARINER STREET  
 PO BOX 589  
 NORMAL IL 61761-0589

**SHIP TO:**

TOWN OF NORMAL PUBLIC WORKS  
 1301 WARRINER  
 NORMAL IL 61761

REFERENCE	TERMS	YOUR P.O. #	SALES REP
OTH E9994-9768-06	N30		17

DESCRIPTION	UNIT	QTY	UNIT PRICE	EXTENDED PRICE
TOWN OF NORMAL PUBLIC WORKS 2012 GRAY FORD F550 PLATE#M190553 VIN.#1FDUF5HY4CEC69094  MAKE BRACKET AND WELD TO TRUCK FRAME FOR EXTRA SUPPORT, PRIME AND PAINT ALL NEW STEEL.  PARTS \$ 30.80 LABOR \$280.00 TOTAL \$310.80  THANK YOU FOR YOUR BUSINESS !!!!!!!!!				
582/12388/1				
Customer Signature _____				
Please write this invoice number on your check.				
<b>Thank you for your Business</b>				

<b>STOCKING CHARGE 20%:</b> All parts must be returned within 10 days of purchase. No returns without this invoice	310.80	<b>SUBTOTAL TAX FREIGHT</b>
<b>DISCLAIMER:</b> KOENIG BODY AND EQUIPMENT, INC. EMPLOYS AN ATTORNEY TO ENFORCE ITS RIGHTS UNDER THIS AGREEMENT, THE CUSTOMER SHALL PAY TO KOENIG BODY AND EQUIPMENT, INC. ALL COSTS OF COLLECTION, RECOVERY, INCLUDING REASONABLE ATTORNEY FEES.	0.00	
<b>TERMS:</b> Net 30 days. A service charge of 1 1/2% per month (18% per year) will be charged on the unpaid balance on all past due invoices.	0.00	
	310.80	<b>NET TO PA</b>

**HELLER FORD SALES, INC.**

700 West Main  
 El Paso, IL 61738  
 From Bloomington 829-1821  
 (309) 527-6050 or (800) 528-6364  
 Fax (309) 527-6055  
 www.hellerstores.com

**SERVICE DEPARTMENT HOURS**  
 7:00 a.m. to 5:00 p.m.  
 Monday - Friday  
**QUICK LANE HOURS**  
 7:00 a.m. to 7:00 p.m. M-F  
 8:00 a.m. - 5:00 p.m. Saturday

R/O Open Date	R/O Number
4/29/14	321269/1
R/O Close Date	Status
5/06/14	Pre-Invoice
Mileage In	Mileage Out
13291	13291
Service Advisor / Tag #	
BRAD GILLETTE/2022	

TOWN OF NORMAL PO BOX 589 NORMAL, IL 61761			Work Phone	Vehicle Identification Number	
			309-454-2444	1FDUF5HY4CEC69094	
			Home Phone	Delivery Date	In-Service Date
			309-454-2444		
Year	Make	Model	Body	Color	License Number
2012	FORD	SUPER DUTY F-	4WD REG CAB 141"		

DESCRIPTION OF SERVICE AND PARTS	AMOUNT
Email: 309/454/9736 OR 309/454/9516 AR#: 55703	
#1 - Customer Reports: THE CUSTOMER STATES THAT THE VEHICLE SHAKES TERRIBLY WHEN THEY APPLY THE BRAKES. PLEASE CONFIRM, DIAGNOSE, AND ADVISE. Caused by FOUND RR CALIPER TO BE STICKING AND THAT BOTH REAR ROTORS WE VERY PITTED AND RUSTED CAUSING VIBRATIO N Work performed by Alan Stout (569) Work performed by Alan Stout (569) Installed 5C3Z 2B120 BA :CALIPER ASY - BRAKE - LES Qty: 1 Core Chg 5C3Z 2B120 BA-C :5C3Z 2B120 BA - Core Cha Qty: 1 Installed 5C3Z 2C026 CA :ROTOR ASY - BRAKE Qty: 2 Installed F81Z 1001 BA :RING - SEALING Qty: 2 Installed 5C3Z 1S175 GA :SEAL Qty: 2 REPLACED REAR ROTORS AND RR CALIPER ALONG WITH WHE EL SEALS AND AXLE SEALS RETEST OK	Warranty Warranty Warranty Warranty Warranty Warranty
#2 - 99P: PERFORM MULTI POINT INSPECTION AND PROVIDE COPY TOCUSTOMER FOR VIEWING.THIS IS A COURTESY INSPECTION OF YOUR VEHICLE Work performed by Steve Duncan (864)	SD POLICY
#3 - GBATT: GREEN BATTERY MEANS GOOD BATTERY Sub Total: .00	
#4 - GTIRE: GREEN TIRE MEANS GOOD TREAD LIFE REMAINS	

TERMS: STRICTLY CASH UNLESS ARRANGEMENTS ARE MADE. \*I hereby authorize the repair work hereinafter to be done along with the necessary material and agree that you are not responsible for loss or damage to vehicle or articles left in the vehicle in case of fire, theft, or any other cause beyond your control or for any delays caused by unavailability of parts or delays in parts shipments by the supplier or transporter. I hereby grant you or your employees permission to operate the vehicle herein described on streets, highways, or elsewhere for the purpose of testing and/or inspection. An express mechanic's lien is hereby acknowledged on above vehicle to secure the amount of repairs thereto.\*

DISCLAIMER OF WARRANTIES. Any warranties on the products sold hereby are those made by the manufacturer. The seller hereby expressly disclaims all warranties either express or implied, including any implied warranty of merchantability or fitness for a particular purpose, and the seller neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of said products. Any limitation contained herein does not apply where prohibited by law.

LIMITED EXPRESS WARRANTY. Labor and parts are warranty for 90 days of 4,000 miles, whichever occurs first. The dealer hereby limits any implied warranties of merchantability and fitness to the same period.

COLLECTION POLICY: I agree that in the event collection efforts should become necessary to pay all reasonable cost of collection up to 40% plus reasonable attorney fees and collection costs.

**The employees of Heller Ford thank you for your business.**

NO RETURN ON ELECTRICAL OR SAFETY ITEMS OR SPECIAL ORDERS.

X

LABOR	
PARTS	
DEDUCTIBLE	
SUBLET	
SHOP SUPPLIES	
HAZARDOUS MATERIALS	
SALES TAX OR TAX I.D.	
SPECIAL ORDER DEPOSIT	
DISCOUNTS	
TOTAL DUE	

Equip./Reference . . . : 582 / S10 2012 FRD FORD F550  
 Engine size . . . . . : 6.8 L  
 Department . . . . . : 070-200 STREET  
 VIN . . . . . : 1FDUF5HY4CEC69094  
 Number of jobs . . . . . : 1  
 Priority . . . . . : 4  
 Equipment warranty . . . : 0/00/00  
 Engine . . . . . : 0/00/00  
 Transmission . . . . . : 0/00/00  
 Current meter . . . . . : 9120  
 License tag number . . . : M190553

Job order status:  
 \* O P E N \*  
 Opened by : JAMES E THOMAS  
 Date/Time scheduled : 0/00/00  
 Date/Time removed : 0/00/00  
 Returned . . . . . :  
 Est. Service Time . . :  
 Meter reading . . . . . : 13043 MI  
17043

J O B I N F O

Job #	Work class/Reason for WK System/Position/Problem	Sys/Act	Time waiting Parts Labor	Assigned employee
1	SCHEDULED /SCHEDULED MAINTENAN 9001 PMA PMA SYSTEM CODE 9001 PMA	OPEN	: : : :	0

P A R T S

Job #	Qty.	Part number	Description
1	7	6/0	oil
1	1	R85372	oil Filter

L A B O R

Job #	Date	Start	End	OT Hrs	A/T	Description	Employee
1	4/10/14				3.0	SERVICED	SD

C O M M E R C I A L R E P A I R S

Job #	Date	Vendor name/Work description	Qty.	Amount
				\$
				\$
				\$

*DONE*

Equip./Reference . . . : 582 / S10 2012 FRD FORD F550  
 Engine size . . . . . : 6.8 L  
 Department . . . . . : 070-200 STREET  
 VIN . . . . . : 1FDUF5HY4CEC69094  
 Number of jobs . . . . . : 1  
 Priority . . . . . : 4  
 Equipment warranty . . : 0/00/00  
 Engine . . . . . : 0/00/00  
 Transmission . . . . . : 0/00/00  
 Current meter . . . . . : 5950  
 License tag number . . : M190553

Date/Time scheduled : 0/00/00  
 Date/Time removed . : 0/00/00  
 Returned . . . . . :  
 Est. Service Time . . :  
 Meter reading . . . . : 9120 MI

Job order status: \* O P E N \*  
 JAMES E THOMAS

10,000

J O B I N F O			
Job #	Work class/Reason for WK System/Position/Problem	Sys/Act	Time waiting Parts Labor Assigned employee
1	NON-SCHEDULED /OPERATOR REQUEST 1600 ** ELECTRICAL & LIGHTS REPAIR STROBES	OPEN	: : : 0

P A R T S			
Job #	Qty.	Part number	Description

L A B O R							
Job #	Date	Start	End	OT Hrs	A/T	Description	Employee
1	1/9/14				2.5	Repair short in rotating strob	D.O.

C O M M E R C I A L R E P A I R S				
Job #	Date	Vendor name/Work description	Qty.	Amount
				\$
				\$
				\$

*DONE*

Equip./Reference . . . : 582 / S10 2012 FRD FORD F550  
 Engine size . . . . . : 6.8 L  
 Department . . . . . : 070-200 STREET  
 VIN . . . . . : 1FDUF5HY4CEC69094  
 Number of jobs . . . . : 1  
 Priority . . . . . : 4  
 Equipment warranty . . : 0/00/00  
 Engine . . . . . : 0/00/00  
 Transmission . . . . . : 0/00/00  
 Current meter . . . . . : 5904  
 License tag number . . : M190553

Job order status:  
 \* O P E N \*  
 Opened by : MATT BODE  
 Date/Time scheduled : 0/00/00  
 Date/Time removed . : 0/00/00  
 Returned . . . . . :  
 Est. Service Time . . :  
 Meter reading . . . . : MI

J O B I N F O

Job #	Work class/Reason for WK System/Position/Problem	Sys/Act	Time waiting Parts Labor	Assigned employee
1	NON-SCHEDULED /OPERATOR REQUEST 1101 POWER STEERING PUMP P/S WHINES UNDER WARRANTY	OPEN	: : : :	0

P A R T S

Job #	Qty.	Part number	Description
		<i>Fluid</i>	

L A B O R

Job #	Date	Start	End	OT Hrs	A/T	Description	Employee
<i>1</i>	<i>12/5/13</i>			<i>1.0</i>			<i>MB</i>

C O M M E R C I A L R E P A I R S

Job #	Date	Vendor name/Work description	Qty.	Amount
				\$
				\$
				\$

DONE



Equip./Reference . . . : 582 / S10 2012 FRD FORD F550  
 Engine size . . . . . : 6.8 L  
 Department . . . . . : 070-200 STREET  
 VIN . . . . . : 1FDUF5HY4CEC69094  
 Number of jobs . . . . : 1  
 Priority . . . . . : 4  
 Equipment warranty . . : 0/00/00  
 Engine . . . . . : 0/00/00  
 Transmission . . . . . : 0/00/00  
 Current meter . . . . . :  
 License tag number . . : M190553

Job order status:  
 \* O P E N \*

Opened by : JAMES E THOMAS  
 Date/Time scheduled : 0/00/00  
 Date/Time removed : 0/00/00  
 Returned :  
 Est. Service Time :  
 Meter reading . . . : 5904 MI  
 10,000

J O B I N F O

Job #	Work class/Reason for WK System/Position/Problem	Sys/Act	Time waiting Parts Labor	Assigned employee
1	SCHEDULED /SCHEDULED MAINTENAN 9001 PMA PMA SYSTEM CODE 9001 PMA	OPEN	: : : : : :	0

P A R T S

Job #	Qty.	Part number	Description
1	7	G/O	OIL
1	1	<del>FR8208 R.85372</del>	OIL FILTER
	1	60050R3	Bulb

L A B O R

Job #	Date	Start	End	OT Hrs	A/T	Description	Employee
1	8/28				1.5	Serviced	JW

C O M M E R C I A L R E P A I R S

Job #	Date	Vendor name/Work description	Qty.	Amount
				\$
				\$
				\$

*Done*

4105

S-10

Do not write in Validation Area.

BLDY11/02/2017 105.00 000  
 #190553 IP  
 FOR DEPOSIT ONLY

**OWNER INFORMATION**

First Last Middle  
 Tony of Normal

First Last Middle

Residence/Business Street Address  
 11 Appleway Circle

City Normal ZIP IL 60161



6. Owner 1 DL/FEIN # 31 6001605

Owner 2 DL/FEIN #

**VEHICLE INFORMATION**

Vehicle Identification Number (VIN)  
 1FDPF51H11CEC09094

Year 2022 Make Ford Model F550 Body Style Truck Color Gray

Rebuilt  Flood  Other Branded Title  MCY C.C. Mobile Home Sq. Ft. Rental  Leased

Check if G.V.W.R. Over 16,000 lbs. (odometer reading not required) Yes  Gross Weight (RV, RT, TRK, BUS, TRLR) 6569 For Hire  # of Axles 2

10 16 12  
67

CERTIFICATE OF ORIGIN FOR A VEHICLE

S-10



DATE  
AUGUST 08, 2012

INVOICE NO.  
EC69094 2

VEHICLE IDENTIFICATION NO.  
1FDUF5HY4CEC69094

YEAR  
2012

MAKE  
FORD

BODY TYPE  
141 F550 4X4 REG CHAS CAB DRW

SHIPPING WEIGHT  
6569 LBS.

H.P.(S.A.E.) G.V.W.R.  
50.44 18000 LBS

NO. CYLS  
10

SERIES OR MODEL  
F5H7

NOMINAL TONNAGE 2

CERTIFIED FOR SALE IN CALIFORNIA  
I, the undersigned authorized representative of the company, firm or corporation named below, hereby certify that the new vehicle described above is the property of the said company, firm or corporation and is transferred on the above date and under the Invoice Number indicated to the following distributor or dealer.

NAME OF DISTRIBUTOR, DEALER, ETC.  
  
Dennison Ford Inc  
1508 Morrissey Dr  
Bloomington IL 61701

41G246  
It is further certified that this was the first transfer of such new motor vehicle in ordinary trade and commerce.

MEMO DATA  
-----  
FINANCE SOURCE 000001  
  
Ford Motor Credit Co  
P.O. Box 1732, Room  
Dearborn MI  
48121

828164478  
FORD MOTOR COMPANY  
BY Bradley M. Gayton  
BRADLEY M. GAYTON, SECRETARY (AGENT)  
DEARBORN, MICHIGAN  
CITY - STATE



Street 1 ton / with Plow